## Melih Güven

guvenmelih@gmail.com, Levent, İstanbul Director of Marketing Analytics and CRM in QNB Finansbank

## **Job Experience**

QNB Finansbank 2007 June Data Mining Assistant Supervisor QNB Finansbank 2008 December Data Mining Supervisor QNB Finansbank 2010 June Data Mining and Analytics Assistant Manager QNB Finansbank 2013 June Data Mining and Analytics Manager Odeabank 2015 May Analytics and CRM Manager QNB Finansbank 2017 October Marketing Analytics and CRM Division Manager QNB Finansbank 2017 October Retail Banking Analytics and CRM Director

## Education

**Data Science, Koç Üniversitesi 2019** Data Science Certificate Program

**Executive MBA, Özyeğin Üniversitesi 2015** Management, Marketing

MSc, İstanbul Aydın Üniversitesi 2012 Computer Engineering

**BSc, Boğaziçi University 2007** Mathematics

## Skills

**Software and Programming:** SAS (EG, EM), SPSS Modeler, SQL, Python (Pandas, Scikit-Learn, Numpy Libraries), MS Excel, MATLAB, C, C++, Java

Machine Learning and Statistical Methods: Classification, Regression, Clustering, Decision Trees, Supervised and Unsupervised Learning, Topic Modeling, SaaS BI Tools, Neural Networks, Deep Learning, NLP, NER, Time Series, Reinforcement Learning (Artificial Intelligence)

Languages: English, Turkish (Native)